

Catawba County Social Services

Quick Guide to Services

Main Number: 828-695-5600

www.catawbacountync.gov/dss

Department	Phone Number	Brief Description
Adult Services Division		
Adult Medicaid	695-5692	Medicaid for aged/blind/disabled
Adult Protective Services After Office Hours Call	695-5609 911	Investigates reports of abuse, neglect and exploitation of disabled adults
Adult Services	695-5609	Adult Day Care/Health, Community Alternatives Program, In-Home Aide, Assisted Living Facility placement/monitoring, Case Management, Guardianship
Blind Services	695-5605	Assistance with visual aids, etc.
Medicaid Transportation	695-5608	Transportation to medical appointments
Nutrition (age 60+)	695-5610	Meals on Wheels, Frozen Meals, Boost, Senior's Morning Out
Economic Services Division		
Child Support	695-4405	Ensures non-custodial parents accept financial responsibility for supporting their children
Day Care	695-5721	Provides scholarships for children to attend daycare
Family Medicaid/North Carolina Health Choice	695-5712	Provides access to medical care for children and their caretakers
Food Assistance	695-4419	Provides assistance with food to needy families (formerly known as Food Stamps)
Program Integrity	695-4419	Investigates cases of Public Assistance Fraud
Work First	695-5621	Provides cash assistance to families while training for employment
Family & Children's Services Division		
Child Protective Services After Office Hours Call	465-8935 324-9111	Investigates reports of neglect and abuse of children.
Family Builders	465-8901	Adoption Resource Center
Family and Children's Services	695-4515	Foster care, residential services, early childhood support, school social workers and teen pregnancy prevention
Family NET	695-6500	Adolescent & Substance Abuse Services, Outpatient Services, and Community Based Services to assist families with children and youth

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Physical location: 3030 11th Ave DR SE,
Hickory, NC 28602
Mailing address: P.O. Box 669, Newton, NC
28658-0669



To strengthen, with dignity and respect, the quality of life for all citizens through supportive services and advocacy